



The RAKMO Institute

Program of the basic Training on Transformative

1.day

AM

Overview of Training

Understanding How Mediator Purpose Drives Mediator Practice

Understanding The Transformative View of Conflict

Defining Mediation from a Transformative Perspective

The Orientation and Role of a Transformative Mediator

PM

Seeing Conflict Interaction Through a Transformative Lens

The Silent Mediator Exercise

Relational Premises of Transformative Mediation Practice

Overview of Core Transformative Mediator Practices and Skills

Mediator Communication Skills: Reflection Exercise



2. day

AM

Mediator Communication Skills: Summary Exercise, Checking-In

Exercise, Staying back Exercise

Timing of Mediator Interventions: Cued Skill Exercise

Roleplays and analysis

PM

Facilitating the Opening Conversation with the Parties

Opening Conversation Exercise

Video of transformative mediation with analysis
Role-plays and reflection



3.day

AM

Seeing Party Shifts toward Empowerment and Recognition
Video-recorded role-plays and analysis of the videos with individualized feedback

PM

Video-recorded role-plays and analysis of the videos with individualized feedback 2nd part



4.day

AM

Role Plays of Mediator Practice and analysis

PM

Role Plays of Mediator Practice and analysis 2nd part

Implementation of Transformative Mediation in

Court, Organizational, and Community Contexts

Overcoming Challenges in Practice